

# MacKillop College

## Accounts Receivable Officer



### Position Description

Classification (CEMEA 2022)	Education Support Employee, Category C, Level 2
Position reports to	Business Manager

### About MacKillop College

MacKillop is a Catholic college in the Josephite tradition. Inspired by the spirit of St Mary of the Cross MacKillop, we strive to:

- encourage individuals to reach their full potential as lifelong learners by providing an innovative, challenging and collaborative learning and teaching environment in a rapidly evolving society;
- foster leadership by empowering and developing all members of the school community;
- enhance positive relationships in a supportive community by promoting justice and a sustainable future;
- support wellbeing by affirming the intrinsic dignity of each individual, embracing diversity and empowering active citizenship;
- witness the presence of God amongst us by celebrating our Catholic heritage as a faith community.

### Overview of the Role

The Accounts Receivable role provides financial, administrative and clerical support to the Business Manager and Finance Team. As a member of the team, their role is to manage the collection of College school fees and organise family fee payment arrangements in a professional and confidential manner.

This role requires a high degree of accuracy, accountability and confidentiality to perform a broad range of tasks that will ensure MacKillop College meets all legislative obligations. To be successful, we need a person who thrives in a fast-paced environment with a commitment to meet strict deadlines and adhere to specific audit requirements.

#### Commitment to Catholic Education

- demonstrate an understanding of the ethos of a Catholic school and its mission
- demonstrate an understanding of the Church's teachings and the Catholic teacher's role in the mission of the Church
- demonstrate a capacity to instil in students a respect for each other in accordance with the teachings of Jesus Christ willingness to integrate the Church's teachings into all aspects of curriculum

#### Commitment to Child Safety

- ensure students are provided with a child safe environment
- be familiar with and comply with the MacKillop College child safe policy and code of conduct, and any other policies or procedures relating to child safety
- demonstrate a duty of care to students in relation to their spiritual, physical and mental wellbeing
- implement strategies that promote a healthy and positive learning environment
- demonstrate an understanding of child safety standards and obligations (e.g. mandatory reporting)
- demonstrate an understanding of appropriate behaviours when engaging with children
- report any concerns relating to child safety immediately



# Accountabilities

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## Accounts Receivable Processing

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- manage Accounts Receivable functions including, the collection, adjustment and raising of all compulsory school fees including tuition, faculty resource, capital development and other optional extra-curricular fees
- liaise with stakeholders regarding outstanding fees and ensure family financial payment arrangements meet the requirements set by the College
- ensure all direct entries and periodical payments are current and processed in a timely manner
- organise, review and confirm confidential payment arrangements with families
- process fee adjustments for late entry or early exit students, pro rata split families fees or extra-curricular activities
- confirm and validate new payment and banking arrangement documentation
- manage debt collection agency accounts, liaise with collection agency and co-ordinate aged debt recovery
- coordinate, submit, allocate and reconcile applications from families eligible for government funding such as, camp, sports and excursions funding.
- review and recommend debtors for fee concession, reduction or bad debt write off
- generate and distribute periodical debtor fee statements
- accurately receipt school fees and other payments (cash, cheque and credit cards)
- communicate and record dishonoured payments
- Organise the annual direct debit review to ensure school fee accounts are paid prior to the end of the school year
- reconcile the general ledger account and sub-ledger for debtors
- ensure general journal processing, allocation of costs and distribution of reports to appropriate Staff/Departments/Learning Areas
- control staff periodical school fee payments in accordance with authorised delegations
- update transactions in preparation for the bank reconciliation
- maintain administrative registers, databases and archives
- ensure accurate file management in preparation for monthly reporting and audit requirements
- provide financial and administrative feedback and support to the Business Manager and Finance Team
- assist with the following, when required:
  - Emergency management procedures relating to the Administration office
  - Ensure all visitors to the College are signed in and display appropriate identification and sign out on their departure
  - General office duties and reception relief

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## Compliance and Record-Keeping

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- ensure all relevant data is maintained in financial systems, ensuring data integrity, confidentiality, and accessibility
  - prepare reports for management review and audit purposes
  - maintain documentation in accordance with audit requirements
  - perform reconciliation of documentation and data on a regular basis
  - investigate and resolve discrepancies as required
  - ensuring accurate representation of accruals and liabilities
  - coordinate filing and archiving of accounts information
  - ensure accounts receivable procedures are developed and maintained
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## Professional Development

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- support a performance and development culture
- commit to and actively participate in professional development opportunities
- participate in appraisal/feedback processes to receive constructive feedback
- maintain all required ICT skills for the role

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## General Expectations

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- support the Victorian Catholic Education Authority (VCEA) 'Statement of Principles Regarding Catholic Education'
- comply with the MACS Code of Conduct
- act as a role model for students and staff
- actively contribute to the achievement of the School Improvement Plan
- stay informed by reading the Principal Memo, all College emails/direct messages and other correspondence on at least a weekly basis, responding appropriately
- abide by all College policies and procedures
- work collaboratively and build effective working relationships
- ensure MacKillop Colleges' public image, professional reputation and best interest is represented through all interactions and activities
- model a professional approach for all staff and students, including conduct, language and professional dress
- attend all relevant school meetings, functions, events, liturgies, open days, staff faith proceedings and professional development as required by the Principal
- observe the strictest confidentiality for all sensitive and private information
- actively contribute to the care of all College facilities, grounds, equipment, and resources

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## Work Health and Safety

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- take reasonable care of your own health and safety
- take reasonable care for the health and safety of others who may be affected by your acts or omissions
- cooperate with any actions MacKillop College implements to comply with Safety requirements
- comply with all Safe Working Procedures
- use appropriate Personal Protective Equipment (PPE) as required
- periodically update MacKillop College about any medical condition that:
  - is life threatening or may require Emergency Services to be called
  - could impact on your ability to perform your duties
- complete safety training courses as required and participate in compliance briefings or inductions as required
- do not 'intentionally or recklessly interfere with or misuse' anything provided at the workplace to support health, safety and welfare
- report all hazards (e.g. unsafe working conditions) and incidents (e.g. injuries, illnesses, etc.)
- work cooperatively and consult with Health and Safety Representatives to resolve workplace safety changes and issues
- undertake all work activities in a manner that ensures the workplace is free from harassment, bullying and discrimination and supports workplace diversity
- contribute to a healthy and safe work environment, and comply with all safe work policies and procedures

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## Other Duties

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It is not the intention of this role description to limit the scope or accountability of the position but to highlight the most important aspects. All employees are required to undertake reasonable duties commensurate with their skills and training from time to time in accordance with the needs of the College or as directed by the Principal.

## Required Capabilities

<b>Qualification</b>	<ul style="list-style-type: none"> <li>• A qualification and experience relevant to the role</li> </ul>
<b>Duty of Care</b>	<ul style="list-style-type: none"> <li>• must maintain currency qualifications in:             <ul style="list-style-type: none"> <li>– First Aid and CPR</li> <li>– Mandatory reporting</li> <li>– Anaphylaxis management</li> <li>– Asthma management</li> </ul> </li> <li>• an ability to identify and assess risks for students/staff and implement appropriate mitigation responses/actions</li> </ul>
<b>Emotional intelligence</b>	<ul style="list-style-type: none"> <li>• an ability to build positive and meaningful relationships</li> <li>• an ability to set clear behavioural expectations</li> <li>• an understanding of emotional regulation of self and others</li> <li>• be enthusiastic and professional</li> </ul>
<b>Communication</b>	<ul style="list-style-type: none"> <li>• good communication skills including the ability to adjust communication for the appropriate audience</li> <li>• strong attention to detail</li> <li>• respond with sensitivity and professionalism to queries from staff and vendors</li> </ul>
<b>Organisation</b>	<ul style="list-style-type: none"> <li>• ability to manage tasks with supervision</li> <li>• ability to multi-task, work efficiently and effectively with flexibility</li> <li>• exhibited self-motivation</li> <li>• excellent problem-solving skills</li> <li>• analytical thinking</li> <li>• ability to work to strict deadlines</li> </ul>
<b>Accounts</b>	<ul style="list-style-type: none"> <li>• a high-level understanding of current legislation and audit requirements for accounts receivable processes</li> <li>• integrity and absolute discretion when dealing with confidential information</li> <li>• ability to use and maintain financial and accounting based systems</li> <li>• high level of accuracy with data entry</li> </ul>
<b>Teamwork</b>	<ul style="list-style-type: none"> <li>• ability to work/collaborate as part of a team</li> <li>• flexible and willing to help and support others</li> <li>• ability to develop and maintain excellent working relationships with key stakeholders</li> </ul>
<b>Catholic Identity</b>	<ul style="list-style-type: none"> <li>• a demonstrated commitment to working in a Catholic Education environment</li> <li>• demonstrated pastoral approach towards student and staff relationships</li> </ul>

## Qualifications, Education and Experience

### Essential

- demonstrated experience in accounts receivable processing
- proven ability to use financial systems and windows based applications
- highly developed understanding of contemporary accounts receivable practices and obligations
- proven track record in building relationships
- a demonstrated ability to problem solve and respond to queries in a timely manner
- a commitment to working in a Catholic school environment

### Desirable

- experience working as part of a finance team
- demonstrated experience in working in the secondary school environment

## **Declaration**

I accept the above duties for the position at MacKillop College.

Name: \_\_\_\_\_

Signature: \_\_\_\_\_

Date: \_\_\_\_\_